

From: William Stewart
To: Microsoft ATR
Date: 1/23/02 10:05am
Subject: Microsoft Settlement

I am a software specialist providing computer support to law firms in the Charleston, SC area. Every day I have to deal with issues of compatibility, security, and the replacement of superior software products with inferior Microsoft products whose pernicious spread has been supported by that company's long history of anti-competitive conduct.

Microsoft's actions have caused considerable harm both to the progress of the computer industry as a whole, and to the American economy. They have driven competitors with superior products out of the market, have purposely built incompatibilities into their products to lock out competition, with no regard to useability, and have repeatedly and unashamedly lied to their customers, the industry, and the American government.

The current remedies under consideration amount to a slap on the wrist that Microsoft will write off as a cost of doing business. They will in no way cause the corporation to alter their behavior (except, perhaps, to encourage them to become more bold in their actions since they will know no fear of reprisals), and will in no substantial way remedy the damage that Microsoft's actions have done.

With sincere concern, I remain,

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